



Pinnacle Pets Training Frequently Asked Questions

What training methods will be used?

- As certified professionals, our trainers adhere to a strict code of ethics which includes using only humane, scientifically-proven methods such as positive reinforcement.
- Reward-based training using positive reinforcement is proven to be the most effective way to achieve reliable results in training. A dog who is rewarded for desirable behavior becomes motivated to make good choices on their own.
- Positive reinforcement is more than just giving your dog lots of treats! Our skilled trainer will teach you how to effectively apply the principles of reward-based training in many different types of situations. Every dog is unique, and we will help you find the best way to motivate your dog.

What types of dogs can benefit from our training sessions?

- Dogs of all ages, breeds, and personality types can benefit from positive reinforcement. It can help high-energy dogs learn how to focus and remain calm. It can also help nervous or anxious dogs gain confidence.
- Puppies will be eligible to participate in training within our facility once they have received all of the required vaccinations.
- Intact dogs are welcome, but females will not be permitted while in heat.

What vaccinations are required?

- Rabies
- Distemper
- Bordetella
- Canine Influenza
- We also require proof of a negative fecal exam within the past year

Who should come to the training sessions?

- All adult members of the dog's household are welcome to attend.
- Children ages 12 and up can participate in most training activities. Children ages 6-11 can participate in some activities with adult assistance.
- Must be at least 18 years of age to attend without a parent or guardian

What kind of support is available after completing training services?

- The Board & Train program includes a one-hour private lesson upon pickup to review everything your dog has learned during their stay and teach how to continue reinforcing their new behaviors at home.
- Phone and email support is available for all training clients. Our trainer can be reached at 614-809-2235 or training@pinnaclepets.com.

What equipment should I bring?

- A sturdy leash that is 4-6ft in length. No retractable leashes.
- We recommend bringing small, soft treats that your dog loves. If your dog has any dietary restrictions, please bring appropriate treats for them and let us know.
- If your dog has a particular toy or item that they get very excited for, you are encouraged to bring it for use as a reward.
- For Board & Train courses, you are welcome to bring bedding, comfort items, toys, and food. Please review the email received when your reservation is made for more detailed information regarding your dog's stay.

What can we work on in training?

- General manners and basic obedience are always a great starting point. If your goal is to have a polite and well-behaved pet we can help you achieve that by working on skills such as walking nicely on a leash, greeting people without jumping, coming when called, and following cues such as "stay" or "drop it."
- For dogs who need to work on their social skills, we can use training in controlled situations to help them learn how to interact appropriately. If your dog gets too worked up to control on-leash when they see another dog, we can teach them how to stay calm and give you their attention instead. If your dog loves playing with other dogs but can get too excited or pushy, we can teach them what kind of play is appropriate. If your dog is nervous or fearful of other dogs, we can socialize at their pace in a way that will help them relax and become more confident.
- If you're looking for something fun to do with your dog, our Certified Trick Dog Instructor and Stunt Dog Judge would love to show you what cool things your dog is capable of. We can teach basic tricks like "shake" or "roll over" or more complex tricks like jumping rope or even bringing you a drink from the fridge! Tricks are a great way to strengthen your relationship with your dog, and tire them out by engaging their brain. Impress your friends with your dog's new skills, and gain bragging rights from earning titles and ribbons!
- For those with an interest in therapy work, we can get you started by learning the skills and behaviors necessary to prepare a dog for working in public. As an AKC Approved Evaluator, our trainer can help you earn your dog's Canine Good Citizen title - a widely-recognized achievement required by many therapy dog organizations.
- Whether your dog is a canine athlete or a couch potato, if you are looking for activities to benefit their physical well-being, our Certified Canine Conditioning Fitness Coach can teach you how to improve your dog's strength, coordination, stamina, balance, and flexibility through fun exercises tailored to your dog's current fitness level and your particular goals. This type of training makes an excellent add-on to give your dog a fun way to burn off energy during their stay!

Are there any behaviors your trainer will not work on?

- For the safety of our staff and all other pets in our care, we are unable to accept dogs with severe aggression.